

The State of ICTs

- One trillion dollar technical infrastructure in place
- Global and Borderless
- Open 24 hours a day
- Decreased isolation
- Created employment and wealth
- Information is the value

The Donor Reality

- More than 50% of world's population has never heard a dial tone
- Industrialized countries are home to 88% of Internet users
- Less than 2% of the world is connected
- In Africa there are only 14 million phone lines
- Illiteracy and lack of computer skills

Opportunities

- Access Will Increase
- Health Networks Reduce Isolation
- E-Commerce on the Rise
- Distance Learning Initiatives Piloted
- Lessons Learned

Challenges

Movement from

To

IT as a tool

IT as a transformer

Focus on high end
computing

Low end computing

Desk top computers

Wireless and Satellite

Talking at

Listening to

Brochure Ware

Serving customer needs

Updating websites

Changing what's behind
website

Challenges

- Whose information? Whose knowledge?
- Creating usable content
- Identifying the Customer
- Improving access to information
- Evaluation
- Risk taking
- Linking up with other partners

